

GREYSTOKE GAZETTE

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Access at Greystoke Surgery

We have never been as busy before as we have in primary care. Patient needs are ever increasing but sadly the resources required to match this have not materialised. The number of GPs is declining and there are significant issues with retention of GPs given workload challenges. We do have a number of staff who are assisting with various ailments and now have in house social prescribers, physiotherapists, a pharmacist and mental health practitioners to assist with your needs.

We continue to work hard to meet these challenges. We apologise for the difficulties our patients have getting through on the phones in the morning and are actively seeking solutions for this. As well as phoning for appointments, you can arrange an appointment by using the eConsult service via the practice website or booking an online appointment, the details for which you can acquire from reception.

Please do not forget other services available you can contact directly: -

For minor ailments and conditions, your local pharmacist

For musculoskeletal problems, the JMAPS service: 03301 244 652

For mental health issues, Talking Matters Northumberland 03003030700

A General Practitioner's day is highly complex and usually lasting up to 14 hours. Therefore please could we kindly ask that all home visit requests come in prior to 10.30am so that the clinicians can plan their day accordingly.

Vaccination information

This Autumn we will be delivering both Influenza and Covid vaccination clinics to eligible patients and you will be contacted in due course if you have not already been contacted. Whilst the Coronavirus pandemic has not been officially declared over, the success of the National Vaccination Campaign has undoubtedly contributed to suppressing the virus.

Morpeth has been highlighted as one of the areas with the highest vaccination uptake. When you receive a vaccination, you not only protect yourself but help

protect those possibly more vulnerable around you. Please consider getting the vaccination. For more information visit gov.uk.



Sharing information
with GPs

Know the signs



Domestic violence and abuse has a major impact on children and young people whether they directly witness it or not. When police are called to a domestic abuse incident in the child's home, your GP will be informed.

Domestic violence is a common phenomenon and sometimes we forget how much children are affected by what they see or hear.

In some cases the police are called and will contact the family's General Practitioner to share information and this can be subsequently followed up on.

If you are concerned about the possibility of ongoing domestic violence and abuse but are not sure what to do, please speak to a General Practitioner who can support and advise you.